

iPhone Issues

eduroam and iPhone issues Some organisations are [reporting issues with iPhone and eduroam](#).
If you are also having problems - please post a comment with relevant details so we can continue to track these issues.

Site	iPhone Working	Summary	Notes
UTAS		iPod Touch with new firmware reported working.	UTAS iPod Touch Success
Swinburne		iPhone working with eduroam but not pushed out in profile.	Swinburne iPhone Issues
UniSA		iPhone doesn't work with a beacon'd/visible 802.1x network	UniSA iPhone Issues
Murdoch Uni		Issue is rectified by bypassing WiSM	Murdoch iPhone Issues

UniSA iPhone Issues

- Cisco have identified that iPhone doesn't respond to a beacon'd 802.1x wireless connection. A packet capture of the wireless communication was provided to Cisco by UniSA and lead Cisco to identify the issue as a problem with the appliance.
- Apple have asked for more information and technical information to look into the issue.
- UniSA isn't in a position to support iPhone at this time because of this issue.
- UniSA has a Cisco WLSM.
- The wireless network association problem can be resolved by not beaconing "eduroam" but does not resolve all issues.

Swinburne iPhone Issues

- Swinburne have Cisco WiSMs.
- Issue with iPhones when a profile is configured to support multiple ssids (both eduroam and Swinburne's wireless networks swinwifi). It seems there is no way of setting a preference for connecting to wireless networks, which means that when the iPhone comes out of standby it will sometimes connect to eduroam and sometimes connect to swinwifi. The behaviour is not consistent, and as a result we have not made eduroam available yet for staff members in our iPhone profile.

Murdoch iPhone Issues

- Murdoch has a Cisco WiSM.
- The problem can be resolved by not connecting access points via the WiSM, but this is not a viable solution.

UTAS iPod Touch Success

- UTAS has a Cisco WiSM.
- No issues have been found with v2 versions of iPod Touch which runs the same firmware as the iPhone.